

Suspension of OCBC Credit Card 24-hour Interactive Voice Response Services

The 24-hour Interactive Voice Response Service for OCBC Macau Credit Card will be suspended starting from 1 July 2024, customers can access the services through alternative channels.

Affected Services	Alternative channels
<ul style="list-style-type: none">• Card Balance Enquiry• Bonus Point Enquiry• Latest Statement Enquiry	Digital Banking (Internet Banking / Mobile Banking)
<ul style="list-style-type: none">• Bonus Point Redemption	Public website / Wechat official account
<ul style="list-style-type: none">• Report Lost Card• Card Activation• Request Card Statement	Credit Card Service hotline/ Visit Branch

We apologize for any inconvenience caused.

For assistance or enquiries, please call our Credit Card Service hotline **2832 3641**.

OCBC BANK (MACAU) LIMITED
6 June 2024