

Business eBanking eCertificate Service Suspension Notice

As Microsoft will stop supporting Internet Explorer 11 starting from 15 June 2022, the eCertificate service on our Business Internet Banking will be affected. Business customers can apply for a Security Device to replace the USB Security Token for submitting and approving transactions.

POINTS TO NOTE

1. Approval of eCertificate Transactions

From now on, customers can apply for a Security Device for high-risk transaction (Transfer to non-registered third-party account) approval.

2. Upload Payroll Instruction File or Batch Payment Instruction File

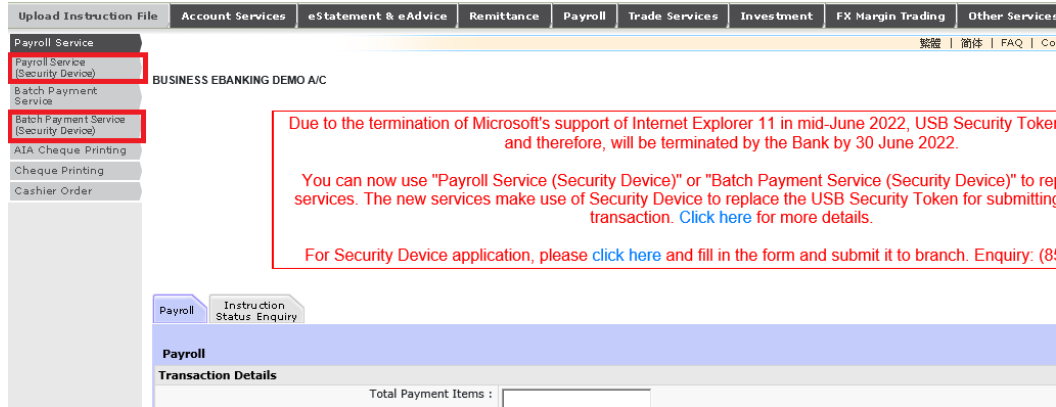
From now on, customers can apply for a Security Device to replace the USB Security Token for instruction submission and approval. To upload files with Security Device operation flow, please contact us for more details.

3. How to apply for a Security Device

Customers can access the form below and submit it to a branch after completing it.

https://www.ocbc.com.mo/whb/webpages_cmm/files/Application_For_ms/security_device_application_form.pdf

The bank has launched “Payroll Service (Security Device)” and “Batch Payment Service (Security Device)” in Business eBanking to replace existing services. Please use a Security Device to replace the USB Security Token for submitting and approving transactions. Please refer to the image below.



Should there be any queries, please contact your relationship manager directly.

OCBC Bank(Macau) Limited
15th June, 2022